

MinebeaMitsumi Group Quality Policy

Established September 6, 1999
Revised January 27, 2017

In accordance with the Five Principles of its management policy, the MinebeaMitsumi Group will respond to the confidence of its global customers by exercising all possible means to ensure the quality of products in development, manufacturing and sales.

The MinebeaMitsumi Group aims to be a comprehensive precision parts manufacturer, which contributes to the development of the international community through effectively utilizing limited resources with minimum waste.

To achieve these goals, the MinebeaMitsumi Group will develop and implement quality management systems, and verify effectiveness of these systems, with continuous improvement.

1. Satisfy customers' needs

The MinebeaMitsumi Group will collect information, determine specifications and validate designs to ensure precise interpretation of customers' needs and guarantee the products meet all required characteristics for intended end uses.

2. Quality in manufacturing

The MinebeaMitsumi Group will ensure that all materials, including indirect materials and component parts used for manufacturing products, meet applicable standards and quality requirements.

The MinebeaMitsumi Group will utilize all resources effectively by maintaining the highest production yield by establishing rational manufacturing and inspection processes.

3. Cooperation with suppliers

The MinebeaMitsumi Group will clearly notify suppliers of its quality requirements, and when it deems necessary, cooperate with suppliers in establishing proper quality management systems.

4. Management of chemical substances in products

The MinebeaMitsumi Group will select and assure the quality of materials, including indirect materials and component parts, to be used in our products which contain no substances hazardous to the environment or the health and safety of humans.

5. Work together with the international community

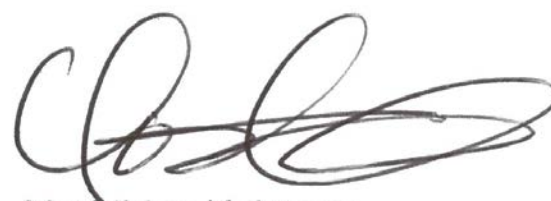
With its quality management program, the MinebeaMitsumi Group will contribute to the international community which works toward sustainable development.

The MinebeaMitsumi Group will comply with the applicable laws and regulations of the countries where it is engaged in business and honor its contracts with each individual customer.

6. Responses to quality problems

The MinebeaMitsumi Group will immediately take action to prevent accidents or damages when a quality problem is foreseen which could have serious effect on the safety of users or customers.

The MinebeaMitsumi Group will take measures to prevent the recurrence of the problem in both the effected products and similar product lines.



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